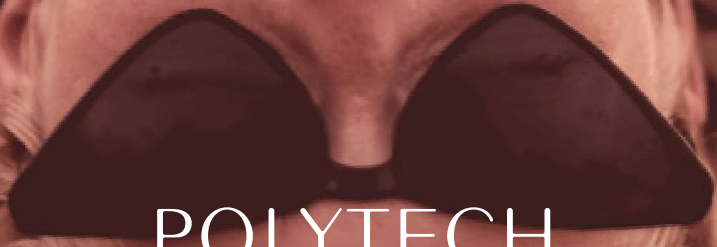




IMPLANTS OF
EXCELLENCE

FREE IMPLANT WARRANTY

A lifetime of benefits



POLYTECH

IMPLANTS OF EXCELLENCE

POLYTECH's warranty programme IMPLANTS OF EXCELLENCE is dedicated to patients who receive our breast and gluteal implants*. The programme was created in 2007 for our patients, to increase their satisfaction and safety.

From the moment you choose our implants and throughout their lifetime, we want to be there for you.

AVAILABLE AROUND THE WORLD

Our IMPLANTS OF EXCELLENCE programme applies in every country where POLYTECH products are officially distributed – globally in over 80 countries.

FREE WARRANTY REGISTRATION

You become eligible to the IMPLANTS OF EXCELLENCE benefits by registering within six months after surgery and by taking part in the annual survey to remain enrolled. Participation in the programme is voluntary and free of charge.

Free Lifetime Replacement Implants*



* For detailed information see terms & conditions



Made in Germany

Breast implants made in Germany

We are the only German manufacturer of breast implants and other silicone implants, our products are manufactured exclusively at our facility in Dieburg, Germany. Patient safety is paramount. Each implant undergoes very strict quality controls and production involves thorough testing.

WHAT IS COVERED?



| Products | Service |
|--|---|
| <ul style="list-style-type: none"> Breast implants incl. B-Lite® with the following surfaces: <ul style="list-style-type: none"> - MESMO® - Microthane® - POLYtxt® - POLYsmooth™ Gluteal implants | <p>Free lifetime replacement implants of the same product range*.</p> <p>In the event of a material related loss of shell integrity.</p> <p>Including the contra lateral breast* in all cases in which such need is diagnosed by a surgeon.</p> |
| <p>Additional service offer for implants with the following surfaces</p> <ul style="list-style-type: none"> MESMO® POLYtxt® POLYsmooth™ | <p>Replacement implant* in the event of Baker III or IV capsular contracture including the contra-lateral breast in all cases in which such need is diagnosed by a surgeon</p> |
| <ul style="list-style-type: none"> Microthane® | <p>Up to 10 years after surgery</p> |
| <ul style="list-style-type: none"> POLYsmooth™ MESMO® | <p>For lifetime including rotation</p> |

*The warranty grants free implants of the same product range. Not valid for custom made POLYTECH and B-Lite® breast implants and gluteal implants with article numbers preceded by SAF – Excluding any costs of surgery.

HOW DO YOU REGISTER?

Join the programme by completing the free registration within 6 months of your surgery and stay enrolled by participating in the annual survey.

The enrolment process is simple and available in over 30 languages – It takes only 5 minutes to complete.

Take your laptop or your mobile phone with an active internet connection and have your implant card at hand.

FREE online Registration to the IMPLANTS OF EXCELLENCE programme

Register your implants within 6 months after surgery



Scan to register

- 1 Scan the QR-Code or go to www.polytechhealth.com, navigate to "Warranty" and click "Register your Implants".
- 2 Choose your preferred language and fill in the form with your personal data. Complete the brief questionnaire and complete the form with the Product References (REF) and Serial Numbers (SN) of your implants and the surgery date.
- 3 Provide a valid E-Mail address and click "Verify-E-Mail". Keep the registration page open and enter the Verification Code that you received and click "Send".
- 4 An automated E-Mail response will tell you if your submission was received.
- 5 The POLYTECH team will now process your registration submission.* If the submission is complete and correct, you will receive your welcome package.
- 6 Check your Inbox regularly for your IMPLANTS OF EXCELLENCE Welcome Package.
- 7 You are now registered. Welcome to IMPLANTS OF EXCELLENCE. Download your digital registration Package



*Please allow up to 6 weeks. If you do not receive this E-Mail in your Inbox, be sure to check your spam folder



YOUR FEEDBACK

Each year we will ask you about your safety and satisfaction. We stay in touch with you.

This is what makes the programme unique because it allows POLYTECH to continuously improve and innovate products based on real patient feedback. Provided by YOU!

The annual survey gives YOU the opportunity to share your experience with our implants.

By answering the annual survey you make sure you stay enrolled. By participating in the annually in the survey, you will secure the benefits of your IMPLANTS OF EXCELLENCE membership for another year.

5 minutes,
for a lifetime of benefits

IMPLANTS OF
EXCELLENCE

Our commitment to your choice!

WARRANTY TERMS AND CONDITIONS:

1. POLYTECH or B-Lite® lightweight breast or gluteal implants from POLYTECH Health & Aesthetics (hereinafter, POLYTECH).
2. Online registration is available at <https://ioeregistration.polytechhealth.com> for the IMPLANTS OF EXCELLENCE programme within 6 months after implant surgery. For registration you will need your implant passport, which you will receive from your treating surgeon post-surgery.
3. Participation in the annual survey. You will receive the link to participate by email. The link is only active for a limited time.
4. Valid for all implant surgeries. This warranty retroactively* covers all breast and gluteal implants registered in IMPLANTS OF EXCELLENCE.
5. The warranty programme is a voluntary service of POLYTECH, which may be changed or discontinued at any time, and registrations made up to this time will not be affected by such a decision. The programme is only valid in countries where POLYTECH is active.
6. The programme is not applicable in the following cases:
 - Damage to the implant before or during implantation
 - Damage to the implant due to an accident or injury
 - Damage to the implant by mammography
 - Damage to the implant during open or closed capsulotomy
 - Any other complications not listed in Art. 7 of these Terms and Conditions
 - For custom made POLYTECH and B-Lite® breast implants and gluteal implants with article numbers preceded by SAF
7. The warranty grants free implants of the same product range – either POLYTECH or B-Lite® lightweight implants – in the event of:
 - Shell rupture due to the material failure valid for lifetime including the contralateral breast in all cases in which such need is diagnosed by a surgeon
 - Capsular contracture Baker Grade III & IV of breast implants including the contralateral breast in all cases in which such need is diagnosed by a surgeon:
 - Up to 10 years after implant surgery for POLYtxt®, MESMO® and POLYsmooth™ surfaces
 - For lifetime for Microthane® coated surfaces
 - Rotation of Microthane® coated breast implants for lifetime
 - Costs of surgery are always excluded. Non-POLYTECH and non-B-Lite® implants are not covered by the programme. POLYTECH shall not provide any payments as an alternative to the free replacement product(s).
8. Implant surgery must be performed by a qualified surgeon using state-of-the-art surgical techniques and in compliance with the instructions for use for the breast or gluteal implant in question. In case of rupture or capsular contracture, the surgeon who performed the original implantation should, if possible, perform the implant replacement. If this is not possible, POLYTECH must be informed proactively.
9. For requests for the replacement of breast implants due to capsular contracture Baker Grade III or IV, the treating surgeon must prepare photographic documentation prior to explantation. The same applies to the rotation of implants coated with Microthane®.
10. Damaged implants must be sent to POLYTECH for examination in a decontaminated state within four weeks after explantation. A comprehensive surgical report must be enclosed. In cases where implants are not returned properly or if no sufficient documentation is enclosed, no benefits can be granted.

* retroactively means that these new terms and conditions apply to future claims irrespectively of your registration date; any past claims that were decided in accordance with previous terms and conditions or which were not brought forth within the provided time limit, may not benefit from these new terms and conditions.

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Follow us on



Please read carefully the
Warranty Terms and Conditions on:
<https://polytech-health-aesthetics.com/en/warranty>